

Kiosk Order & Pay

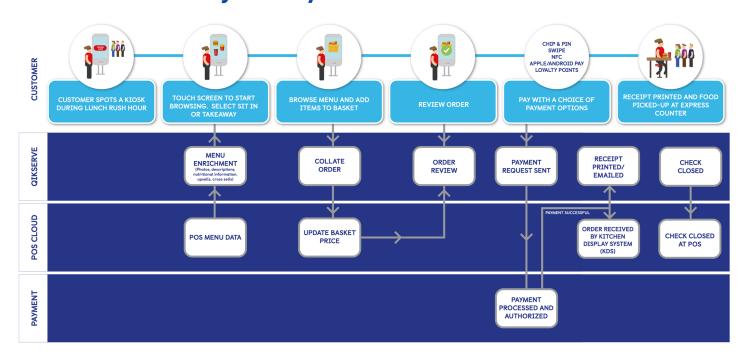
Our queue-busting kiosks let your customers browse, order and pay using an interface that brings your menu and brand to life.

Transform your customer experience, streamline operations and reduce pressure on busy staff with an eye-catching, high definition, visually rich self-service experience. We provide the fastest way to roll out a highly scalable self-order and pay kiosk solution. Our expertise in user experience design incorporates powerful up sell and cross sell features that deliver real results.



The customer

journey



Integrations

Current integrations include:

| POS | Payment | Peripherals |
|---------------|------------|---|
| ORACLE Micros | adyen | PRINTERS ZEBRA TECHNOLOGIES KPU403 |
| access | FREEDOMPAY | EPSON TMT88V ODP 333 SCANNERS We support any scanner that can operate as a human input device (HID) via a USB connection. |



Features

& Benefits

| Features | Benefits | |
|--|---|--|
| Menu User Interface (UI)/User Experience (UX) design expertise | Leverage our extensive UI development and UX expertise for digital self-service. Engaging design and intuitive flow mean decreased order time and a better experience for your guests resulting in increased average transaction value (ATV). | |
| Up sell and cross sell | Sell hard without the hard sell by suggesting relevant items to customers during the ordering process, effectively driving ATV. | |
| Modifiers | Let your guests have their meal exactly the way they want it with the ability to modify their order if it suits your operating model. Modifiers also help to increase ATV and eliminate incidents of staff error with complex, highly personalized orders. | |
| Eat in or take out options | Let customers select whether their order is for eat in or take out allowing your staff to bag up or tray an order keeping operations slick. | |
| Loyalty and discounts | Drive loyalty and perceived customer value with the ability to scan coupons for discounts and end-to-end support of points collection and reward redemption via integration with our loyalty partners. | |
| Landscape and portrait mode | Flexible screen orientations give you full control over the way your kiosk menu is presented to customers. | |
| A range of printer options | Print receipts following successful payment. Supported printers include: Zebra KPU403, Epson TMT88V, ODP333. | |
| Scanner agnostic | We can integrate with any scanner that operates as Human Input Device (HID) giving you the freedom choose scanners best suited to your needs and budget. | |
| A range of PED options | Reduce cash handling at your stores which is costly and inefficient and give your customers a choice of payment options including NFC, swipe, Android/Apple Pay and Chip and Pin. (See integrations table on p1 for more information.) | |
| Rapid deployment | Our comprehensive out-of-the-box functionality and seamless integrations allow us to deliver enterprise-wide solutions in record-breaking time. (See table on p1. for supported integrations.) | |
| Highly scalable | Our technology is proven in high volume, multi-location businesses across the world meaning you can scale with stability and speed without concern. | |
| Multi-language, multi-currancy | Remove the language barrier and currency confusion by offering a globalized solution for an increasingly globalized world. Currently, supported languages include English UK, English US, Dutch, Finnish, Chinese (simplified), Japanese, Spanish (US) and French Canadian. | |
| Accessibility | Accessibility mode moves all interactive buttons to the bottom 50% of the kiosk screen meaning customers of all abilities are catered for. | |
| Customer support | Maximize uptime with our helpful andfriendly support team | |